Repeat Prescriptions Patient Notice

Dear Patient

In this current climate, we would really appreciate your help in only ordering medication which you require. Please do not stockpile your medication and only order medication which you need currently.

In order to adhere to social distancing guidelines, we would encourage you to order repeat prescriptions remotely where possible. This can be done in a number of ways:

1. If you have signed up to Patient Access, you can **order your repeat prescriptions** through this online portal
2. You are able to use the **online Contact Us facility**.
3. You can email us on CROCCG.apmp@nhs.net with your prescription request. Please remember to include your full name, date of birth, address, telephone number and full details of the medicines which you require.

In all cases, please allow 3 working days for your prescription request to be processed.

If you have not already done so, you can nominate your local pharmacy to receive your prescriptions electronically. This will mean that you do not have to come to the surgery to collect your prescription. Please contact your local pharmacy or contact us with a postcode of the pharmacy to sign up for this service.

If you are in the "extremely vulnerable group" announced by the government recently, you will receive a letter about this shortly, please contact us if you think you are at higher risk and not received the letter. We request you seek friends and family support for collecting your medication and supplies, alternatively please use this website for assistance https://www.gov.uk/coronavirus-extremely-vulnerable or contact us and we will assist you to make arrangements.

Please note we are only supplying 28 day prescriptions in line with current guidelines therefore will not be able to issue early requests or additional quantities.

Similarly, if your local pharmacy normally orders your repeat prescriptions for you, you do not need to take any further action.

Thank you for your understanding and help. Keep well!